# Terms and Conditions

### Last Updated: 27 June 2025

Welcome to Volunteers Adventure Travel! By participating in our programs, you agree to the following Terms and Conditions. Please read them carefully.

## 1. Acceptance of Terms

By applying for and participating in our programs, you agree to comply with these Terms and Conditions. If you do not agree to these terms, please do not participate in our programs.

## 2. Application Process

To participate, you must complete the application form and meet the eligibility requirements outlined on our website. Acceptance into the program is subject to review and approval.

## 3. Program Fees

All fees are quoted in USD and must be paid as specified in the Fees Section.

A non-refundable deposit is required to secure your spot. The remaining balance must be paid by the specified deadlines.

Note\*\*: International flights, visas, and any required insurance are not included in the package and must be arranged personally by the participant.

## 4. Payments

Payments can be made via [accepted payment methods].

You are responsible for any additional fees incurred during the payment process, including currency conversion fees.

## 5. Cancellation Policy

Full Refund\*\*: Cancellations made more than 10 working days before the program start date will receive a full refund.

50% Refund\*\*: Cancellations made between 10 and 5 working days before the program start date will receive a 50% refund.

10% Refund\*\*: Cancellations made within 5 working days of the program start date will receive a 10% refund.

No Refund\*\*: No refunds will be provided once the program has begun.

## 6. Program Changes

We reserve the right to make changes to program details, including dates, locations, and itineraries, as necessary. Participants will be notified of any significant changes.

## 7. Health and Safety

All participants are required to have travel insurance that covers medical emergencies and trip cancellations.

You must inform us of any medical conditions or special needs prior to the program start date.

## 8. Code of Conduct

Participants are expected to behave respectfully towards local communities, fellow volunteers, and staff. Any behavior deemed inappropriate may result in removal from the program without a refund.

## 9. Liability Waiver

By participating in our programs, you acknowledge and agree that:

**Volunteers Adventure Travel\*\*,** its affiliates, agents, and representatives are not liable for any injuries, illnesses, accidents, or death that may occur during the program.

**You assume all risks associated with travel\*\*,** including but not limited to natural disasters, political unrest, violence, or potential kidnapping.

**You agree that Volunteers Adventure Travel cannot be held responsible for any claims, demands, or damages that may arise from your participation in the program.\*\***

This means that you understand and accept that if any issues occur during your participation, including violence or kidnapping, you will not pursue any legal action against us.

## 10. Privacy Policy and International Privacy Regulations

We are committed to protecting your privacy and complying with various international privacy regulations, including:

**General Data Protection Regulation (GDPR)\*\*:** Applies to residents of the European Union and EEA.

**California Consumer Privacy Act (CCPA)\*\*:** Applies to residents of California, granting rights regarding personal information.

**Personal Information Protection and Electronic Documents Act (PIPEDA)\*\*:** Governs the handling of personal data for Canadian residents.

**Data Protection Act (UK)\*\*:** Applies to individuals in the United Kingdom, similar to GDPR.

**Brazil’s General Data Protection Law (LGPD)\*\*:** Regulates the processing of personal data for Brazilian residents.

**Australian Privacy Principles (APPs)\*\*:** Governs personal information management in Australia.

**Personal Data Protection Act (PDPA)\*\*:** Applies to residents of Singapore.

**General Data Protection Law (GDPL)\*\*:** Relevant for individuals in Mexico.

We ensure that your personal information is handled in accordance with these regulations as applicable.

## 11. Health and Travel Advisory

Participants are responsible for staying informed about travel advisories and health recommendations for the country they are visiting. The following resources can provide valuable information:

* **U.S. Department of State:** For travel advisories and safety information for U.S. citizens.
* **Government travel websites:** Such as the UK Foreign, Commonwealth & Development Office, Canada’s Travel and Tourism website, and the Australian Government’s Smart Traveller site, which provide information specific to their citizens.
* **Centers for Disease Control and Prevention (CDC):** For health-related travel advice and vaccination recommendations.
* **European Centre for Disease Prevention and Control (ECDC):** For health alerts and recommendations relevant to European travelers.

It is your responsibility to ensure you have the necessary vaccinations and medications before traveling.

## 12. Photography and Media

We may take photographs and videos during the programs for promotional purposes. By participating, you consent to the use of your image in our marketing materials.

## 13. Governing Law

These Terms and Conditions shall be governed by the laws of New South Wales, Australia. Any disputes arising from these terms shall be resolved in accordance with the laws of New South Wales.

While we operate under Australian law, we acknowledge that participants from other countries may have additional rights under their local laws. This does not affect your rights as a consumer in your country of residence.

## 14. Changes to Terms and Conditions

We reserve the right to modify these Terms and Conditions at any time. Participants will be notified of any changes, and continued participation in our programs will constitute acceptance of the revised terms.

### Contact Us

If you have any questions regarding these Terms and Conditions, please contact us at info@volunteersadventuretravel.com